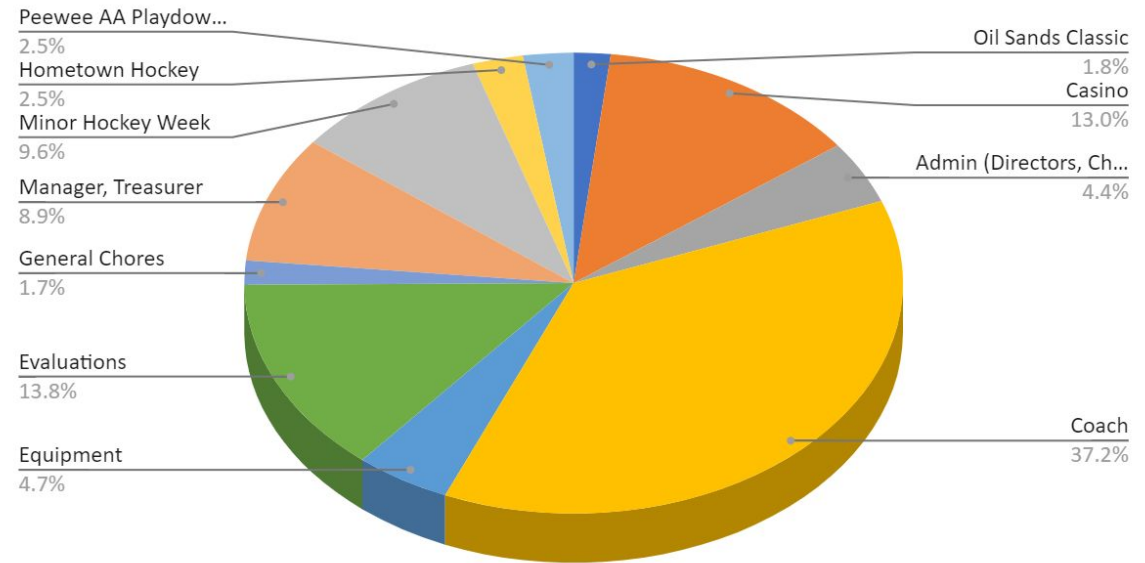


2019-2020 Volunteer Hours Report

Summary of volunteer Hours

- We had 4721 hours of volunteer to start the season, this include carry over from previous season.
- 679 families completed their Volunteer Hours working 3687
- 33 families completed most of their hours, but had 2 hours left and we have agreed to carry over and return their commitment once these 2 hours are complete.
- 239 families Opted and chose not to complete any volunteer hours this season, leaving 1120 hours to work.
- We had approximately 350 hours across our 5 special events where there were no parent volunteers and executive and event chairs worked these hours or closed down a part of their event.



65 Hours were donated to the Angel Hours program from families who did above and beyond their requirements.

TOTAL	Total Worked	Remaining
4721	3685.75	1120

Why It matters

- **Utilizing parent Volunteers instead of paid employees is a strategy to keep costs down for the organizations as a whole.**
- **By using volunteer hours as “gift in kind” to other sports agency’s such as Oil Barons dream house raffle sales, or Kid Sport 50/50 it shows our membership to be a good member in the community, off setting the negative impact of our own fundraising and request for support.**
- **We are burning out our volunteers. If a few parents do all the hours by being on the executive, chairing events and managing teams then they burn out and leave less and less people.**
- **When we shut down portions of special events we take away from the Hockey program and the opportunity to fundraise**

A diagram for 'Continuous Improvement' featuring a central green horizontal bar with the text 'Continuous Improvement' in white. Above and below the bar are four teal curved arrows pointing to the right, arranged in a circular pattern around the bar.

Continuous Improvement

- We have moved the Volunteer role onto the Special events committee, so this role can be more engaged with the planning and ensure everyone is following same process to collect hours.
- We are moving off sign up Genius on on to **Fuse Socials Volunteer program** which will give us better reporting capability and tracks past hours
- We are looking at moving away from a manual tracking spreadsheet to an **automated database** to store hours - this may be a few seasons out.

What's Changing

For the last several years Minor hockey has held \$150 volunteer levy in trust for each family. This was charged on the oldest child and carried over from year to year.

We will no longer hold Levy's in "TRUST" accounts



When members register for the 2020-21 season they will be asked to sign the waiver acknowledging the change in the volunteer hours - These hours are your commitment to the organization.

We now require 5 Hours per player.



Members will be offered many opportunity's to complete Volunteer Hours though out the season - those that fail to do so will be Invoiced at the end of the season

Complete your hours = No Invoice