



FMMHA REFUND POLICY

From time to time, players will withdraw from Fort McMurray Minor Hockey for any number of reasons. FMMHA recognizes this will happen and have taken the time to formalize this policy while taking into consideration overall planning and financial aspects to running the association.

WITHDRAW POLICY

A notification of a player's withdrawal once registered is to be sent to the FMMHA office by email (hockeyops@fmmha.com). Once this notification is received by the office, FMMHA will cancel the registration and, if applicable, issue a refund based on the policy below. The individual(s) withdrawing is/are not permitted to participate in any further activities/events within FMMHA as of the withdrawal date (this includes practices, games/team functions/camps). The Hockey Operations Manager will notify the requesting party once the withdrawal process has been completed and submit a refund statement at that time. A refund will be issued to the original form of payment based on the following refund policy. **Late Fees, Conditioning Camp Fees, Tryout Fees and Rep Team Fees are non-refundable.**

REFUND POLICY

A full refund of the divisional base fee, less an admin fee of \$50, will be issued for any player that chooses to withdraw **prior to Aug 15** of the current season. After Aug 15, see below guidance on refund amounts. **Players who withdraw from rep teams that are formed and budgets approved will still be responsible for the team expenses that are fixed costs up to the date of withdrawal (i.e., any costs that are not dependent on the number of players participating).**



PO BOX 5118 FORT MCMURRAY, AB T9H 3G2 PH: 780-791-7358



AMOUNTS

June 5th - August 15th - 100% less \$50 Administration Fee *

August 16th - Start of Preseason - 100% less \$50 Administration Fee *

Start of Preseason - September 15th - 90%*

September 16th - October 15th - 75% *

October 16th - November 15th - 50%

November 15th - November 30th - 25%

December 1st - End of Season - NO REFUND

Payments will not be issued until after October 15th unless operationally feasible to do so

EXCEPTIONS

In addition to the above, the following will take precedence:

- FMMHA reserves the right to review and issue refunds based on individual withdrawal request for health related circumstances, relocation etc. and decisions are made on a case by case basis.
- All players successful in making an rep team in another association will receive a 100% refund (**exception:** if a player chooses to tryout for an AA team with FMMHA prior to AAA tryouts with another association, they are not eligible to receive a refund for tryouts even if they are successful in making AAA).
- Should FMMHA need to cancel or modify the season due to unforeseen circumstances (ie-pandemics), the Executive will provide more information and may change this policy at that time.

PLEASE NOTE: ANY FUNDS THAT ARE SHOWING IN A PLAYER'S ACCOUNT AFTER TWO YEARS OF NON REGISTRATION TO THE ASSOCIATION WILL BE ALLOCATED TO LEGACY AND/OR SCHOLARSHIP FUNDS.



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